



# Tactical Canine Solutions

## General Terms and Conditions 2018

### Introduction

Welcome to the Tactical Canine Solutions. By accessing our website, browsing our website, purchasing or making bookings from our website, you acknowledge that you have read, understood and fully accept our terms and conditions as detailed here.

### General

- These Terms and Conditions have been authored to assist our clients in getting the most they can from training with Tactical Canine Solutions, Falca Visions LLC and Bart de Gols
- Our terms and conditions may change over time. The terms and conditions at time of booking apply. Revised terms and conditions apply to subsequent bookings
- Tactical Canine Solutions and Bart de Gols has no liability in respect of the content of other websites that are linked to from [www.isdck9.com](http://www.isdck9.com)
- These provisions (terms, conditions, disclaimers and exclusions) shall be construed in accordance with the laws of the United States WA. If any of these provisions are deemed or found to be unlawful, void or for any reason unenforceable then the provision or provisions so found shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions

### Bookings

- Where possible, we will send you a confirmation email for bookings made. This email will confirm payment, contain a booking reference and information pertinent to your booking
- Online booking for a place on a training course, private training, seminar or class is final. You agree to attend the training course for the duration of the course
- Payment can be made by any method specified in the Payment section of the relevant webpage or by Check in advance payable to Tactical Canine Solutions.

### Fees and Prices

- Fees and prices are subject to change without notice. Price at time of booking applies

### Training Class Attendance

- Unlike other training schools / classes or dog trainers, we run a full course and not a random attendance course. For optimum results you are required to attend weekly and complete the course
- Tactical Canine Solutions reserves the right of attendance on our courses. Dog Aggressive and/or Human aggressive dogs are not suitable for class situations. If you have any concerns in this regard you should contact us by phone to discuss the options available. If you do not contact us and attend a course and we subsequently deem your dog to be unsuitable for a class situation a full refund will not be provided
- Female dogs in season / heat cannot attend classes under any circumstances. (Note: A season lasts 3 weeks)
- Dogs and Puppies must be fully vaccinated including DHLPP, Rabies and Bordatella. Your vet will advise when your puppy's vaccinations are complete. If you are unsure about vaccinations please consult your vet directly. This is for the safety of your dog and puppy and therefore no exceptions can be made. It is your responsibility to vaccinate your dog or puppy. You need to provide proof of vaccinations upon request of the Tactical Canine Solutions or trainer

### • Provide us with proof of vaccinations of:

Every 3 years booster vaccines:

- DAP (Distemper, Adenovirus (canine hepatitis), Parvovirus)
- Leptospirosis vaccine
- Annual Titer testing is accepted in lieu of vaccination

Annual vaccines:

- Bordetella/Canine Cough, We recommend the bordetella vaccine at least 72 hours in advance

Every Six month tests:

- Fecal Ova and parasites screening with Giardia Test

When in group training any dogs that display communicable illnesses or parasites will be isolated from all other dogs.

- When proof of the above mentioned vaccinations and test are not in our office before that time your dog will be exempt from further participation of training on our property and training field until the proof is provided and you will be held responsible for your contractual and financial training commitment.

### **Training Class / Premises Rules**

- All dogs must remain on lead within the premises or public training are unless specifically instructed by the dog trainer. Specific breeds such as greyhounds must have the proper collar so as to cause no discomfort to the dog and to prevent escape
- Tactical Canine Solutions takes all reasonable precautions within the structure of our classes and on our premises to avoid injury resulting from dog bites. However, Innovative Dog
- Sport Community accepts no responsibility for damage or injury resulting from dog bites occurring to clients or their dogs while on the premises. A signed Liability waiver needs to be in our office before start of your program.
- All instances of accident or injury must be reported to the dog trainer at the time they occurred, in the class they occurred in. Subsequent reports of accidents will not be entertained
- The following items are NOT PERMITTED in Tactical Canine Solutions Classes under any circumstances: Choker chains and / or Check chains of any description; or any equipment that the trainer deems unacceptable. Dogs enrolled in the class must come with suitable equipment including a fur Saver style collar and a 6-foot leash. No bungee style or retractable leashes will be allowed during the training portion of the class. Other training equipment that you use including but not limited to: head collars, harnesses, training collars, long lines, etc. are also allowed. If you are unsure of how to use a piece of equipment please ask the trainer. Dogs must enter the building on leash and remain under their handler's control at all times.

### **Changes to Advertised Times & Locations**

- From time to time we may need to change the time of an entire or part of a training class, behavior consult, seminar or puppy hour. This can be due to weather or other external forces. We reserve the right to do so but will contact you in advance to notify you of any required changes
- We reserve the right to change the location of a class, session, seminar or workshop but will notify you in advance by phone and email

### **Refunds and Cancellations**

- Because we run a strict trainer to dog ratio any cancellations must be notified in writing 14 DAYS BEFORE the course starts. There are no exceptions. We will not transfer or defer your place to another course. Any adult handler can attend with your dog. Failure to notify us of a cancellation within this time frame will result in no refund / part refund and you will have to book a new course at full price
- There will be no refund if you fail to attend a course/seminar which a contract is signed for and or fully paid for.
- Failure to attend a course/seminar that you have booked a place on, but not yet paid for, will result in a request for full payment, which you agree to be liable for.
- There will be no refund for cancellations due to bitches in season/heat, unless we are notified 14 days in advance of the course commencing, catch up training days will be given.
- There will be no refund for cancellations due to lack of vaccination or no vaccination card, It is your responsibility to have your dog fully vaccinated and health warranted.

- There will be no partial refunds for missed classes.
- All refunds are processed minus 5% credit card charge which is non refundable
- All other cancellation and refund requests are at the discretion of the Tactical Canine Solutions Manager or Bart de Gols and dependent on individual circumstances

### **Purchase of Personal Protection Dog**

- The purchase is based upon a "life time lease" of the dog which means the dog always remains property of Bart de Gols and the buyer is not allowed to sell the dog.
- The buyer is not allowed to spay or neuter the dog without written permission of Bart de Gols.
- When the buyer decides that he doesn't want to keep the dog the dog must be returned to Bart de Gols
- The buyer is not allowed to breed with the dog without written permission of Bart de Gols
- The buyer will participate in quarterly tune up training sessions at the Tenino facility for the lifetime of the dog, failure to do so will result in cancelation of the lease and the dog must be returned to Bart de Gols
- The Tactical Canine Solutions, Falca Visions LLC, Bart de Gols can never be held liable for the behavior of the dog when not in his or her presence.
- The Tactical Canine Solutions, Falca Visions LLC, Bart de Gols will never be responsible for any dog bite, injury inflicted by the dog

If you have any questions about our terms & conditions, please email us at [info@tacticalk9solutions.com](mailto:info@tacticalk9solutions.com) or call us on 360-203-7799